

Warning Communication Strategies – Hong Kong Experience



WMO/ESCAP Typhoon Committee Roving Seminar 2014

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Hong Kong Observatory
3 November 2014

Warning Communication-> Disaster Prevention and Mitigation

What is a disaster?

Severe Weather =? Disaster

D3 | 周日話語 2005-05-15

「沒有天災只有人禍」

「天災」與「人禍」自古以來就是人類的兩大災禍。但天災與人禍的定義卻因人而異，有的指自然災害，有的指人為災害。其實，天災與人禍的定義是相輔相成、缺一不可的。只有天災，沒有人禍，人類是無法生存的。只有人禍，沒有天災，人類也是無法生存的。只有天災與人禍同時發生，人類才會感到真正的災難。

最近的天災，就是「天龍」颶風。颶風雖然可怕，但它對香港的威脅卻是有限的。真正的災難是「人禍」。在颶風來襲之前，香港已經發生了多宗人禍事件。這些事件雖然微小，但如果不加處理，最終會釀成巨大的災難。

首先，是建築物的安全問題。在颶風來襲之前，香港已經發生了多宗建築倒塌事件。這些事件雖然微小，但如果不加處理，最終會釀成巨大的災難。

其次，是電力供應的問題。在颶風來襲之前，香港已經發生了多宗電力中斷事件。這些事件雖然微小，但如果不加處理，最終會釀成巨大的災難。

最後，是交通的問題。在颶風來襲之前，香港已經發生了多宗交通阻塞事件。這些事件雖然微小，但如果不加處理，最終會釀成巨大的災難。

總之，天災與人禍是不可分割的。只有天災，沒有人禍，人類是無法生存的。只有人禍，沒有天災，人類也是無法生存的。只有天災與人禍同時發生，人類才會感到真正的災難。

Severe weather + Human society => Natural disaster

Severe
weather

Natural
disaster

Human
society

Weather Services & Weather Warning

Hong Kong Observatory Responsibilities


- 24 hours monitoring
- Issuing warnings to the public in time
- Supporting the emergency departments and organizations

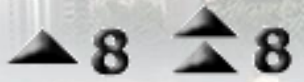


Major Severe Weather Warnings

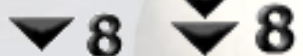
Tropical Cyclone Warning Signals

 ■ Standby Signal No.1

 ■ Strong Wind Signal No.3

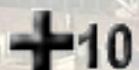
 ■ Gale or Storm Signal No. 8

NW 西北 NE 東北



SW 西南 SE 東南

 ■ Increasing Gale or Storm Signal No. 9

 ■ Hurricane Signal No. 10

Rainstorm Warning Signals

 ■ Amber Rainstorm Signal
Amber 黃

 ■ Red Rainstorm Signal
Red 紅

 ■ Black Rainstorm Signal
Black 黑

Other Weather Warnings



○ Thunderstorm Warning



○ Special Announcement on Flooding in the Northern New Territories



○ Landslip Warning



○ Strong Monsoon Signal



○ Yellow Fire Danger Warning



○ Red Fire Danger Warning



○ Cold Weather Warning



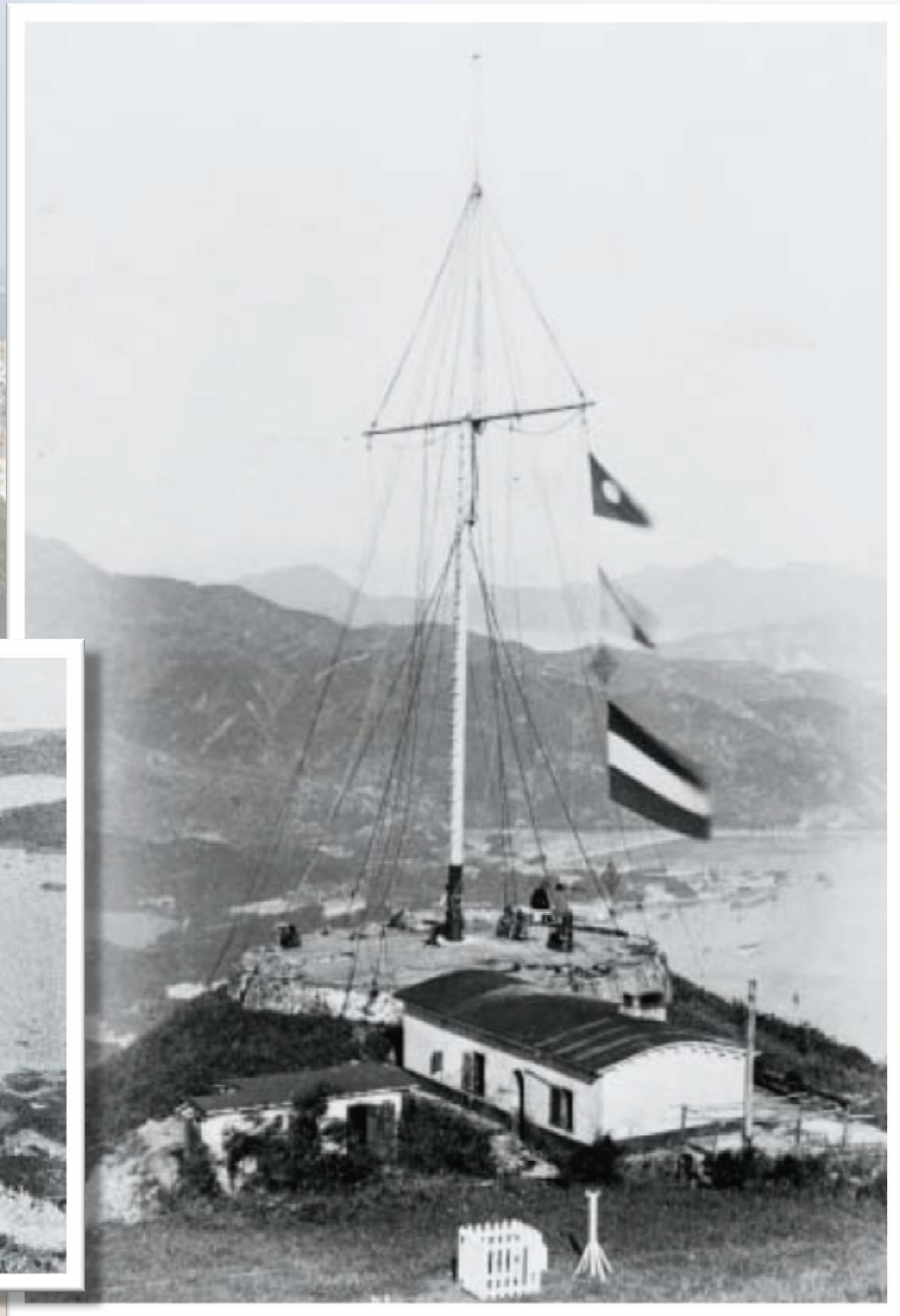
○ Very Hot Weather Warning



○ Frost Warning



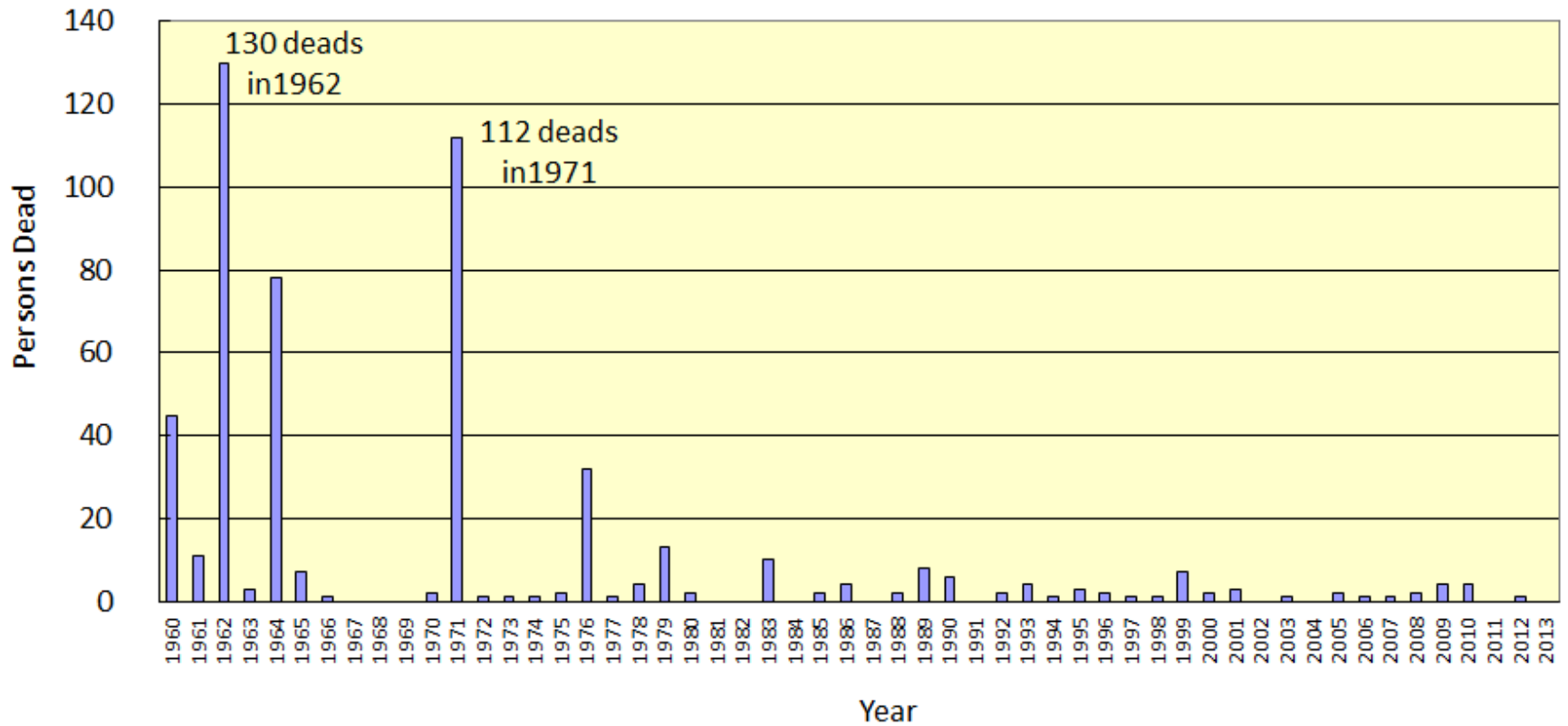
○ Tsunami Warning





Disaster Prevention and Mitigation

Casualties caused by Tropical Cyclones (1960-2013)



Rainstorm Warning Systems



Heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding **30 millimetres** in an hour, and is likely to continue.



Heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding **50 millimetres** in an hour, and is likely to continue.



Very heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding **70 millimetres** in an hour, and is likely to continue.

“Graded” Warning System

- Enable the community to build up its response commensurate with the risk involved
 - Rainstorm warning



possibility of rainstorm of significant impact



students should stay in safe places (home or school)



all should stay put and outdoor workers seek shelter indoors

Note: Be careful when selecting colours for a graded system

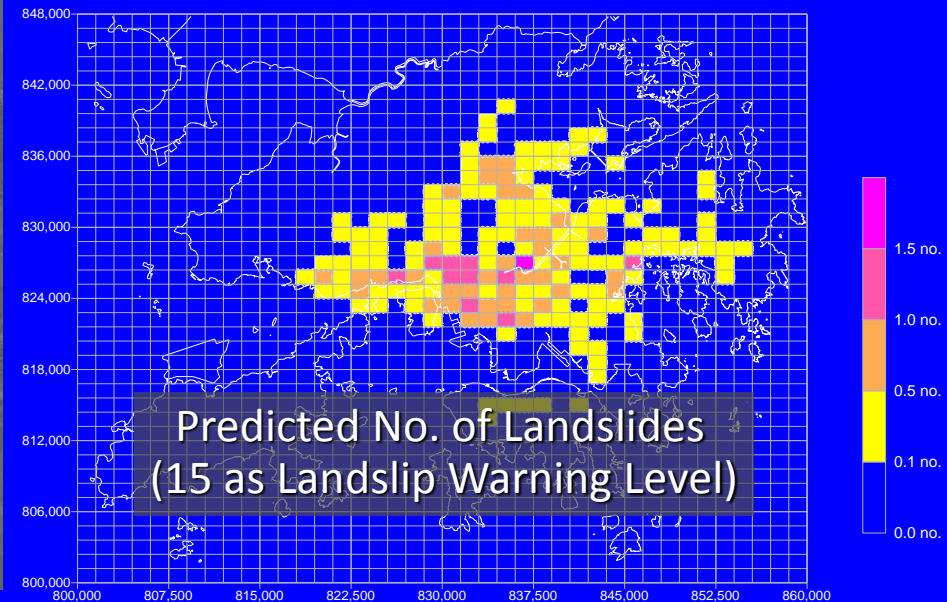
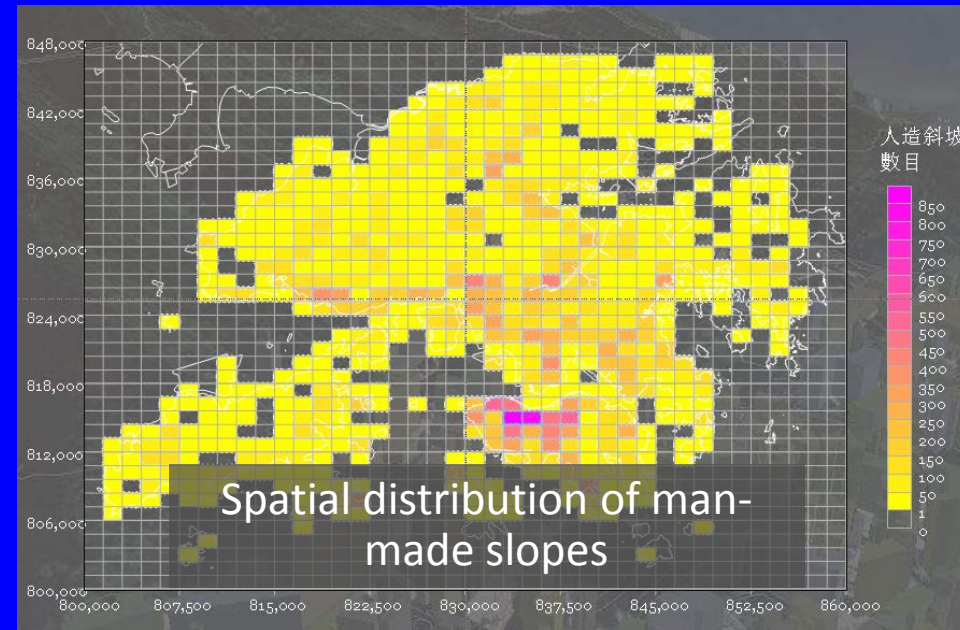
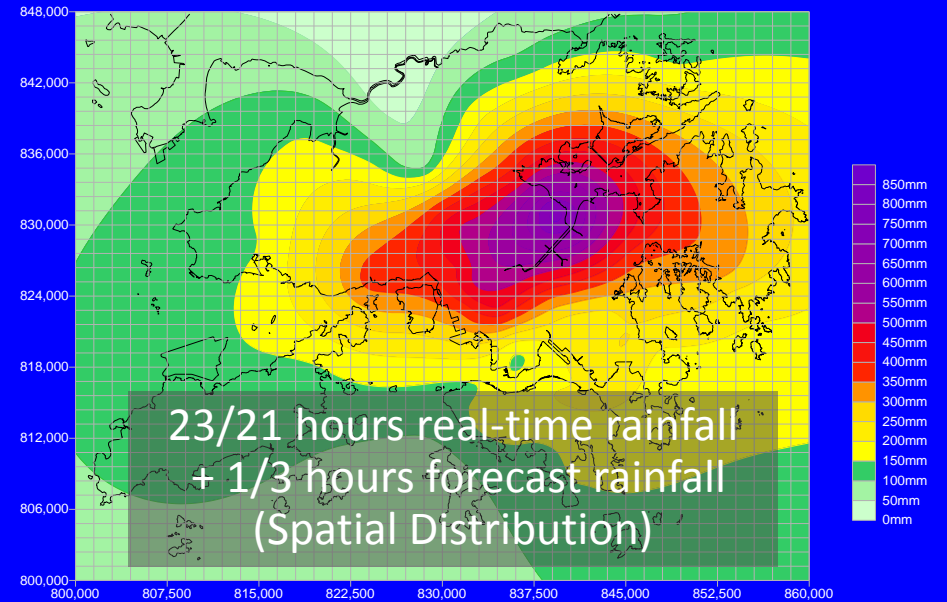
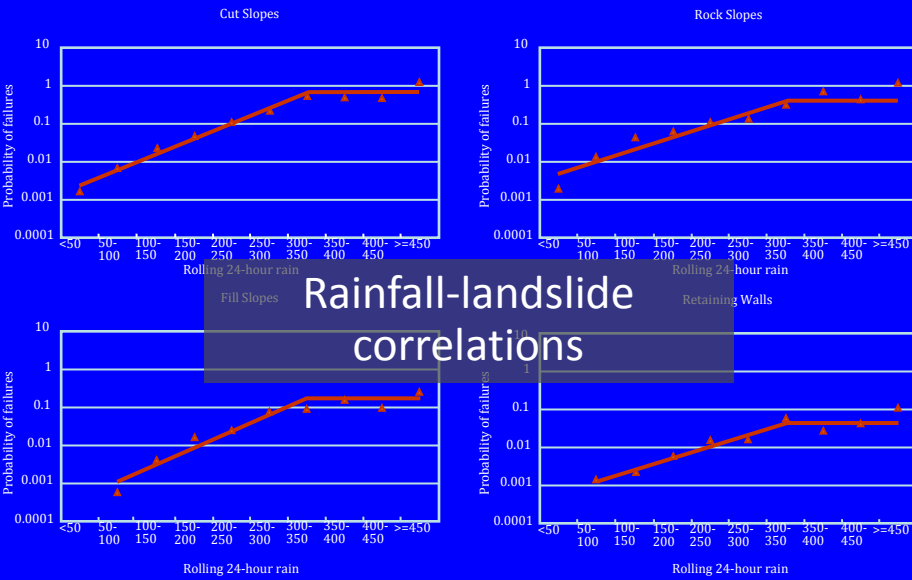


Landslip Warning

- Prompt the public to take precautionary measures to reduce their exposure to risk posed by landslips.
- A landslip warning will be issued by the Hong Kong Observatory in conjunction with Geotechnical Engineering Office when there is a high risk of many landslips as a result of persistent heavy rainfall.

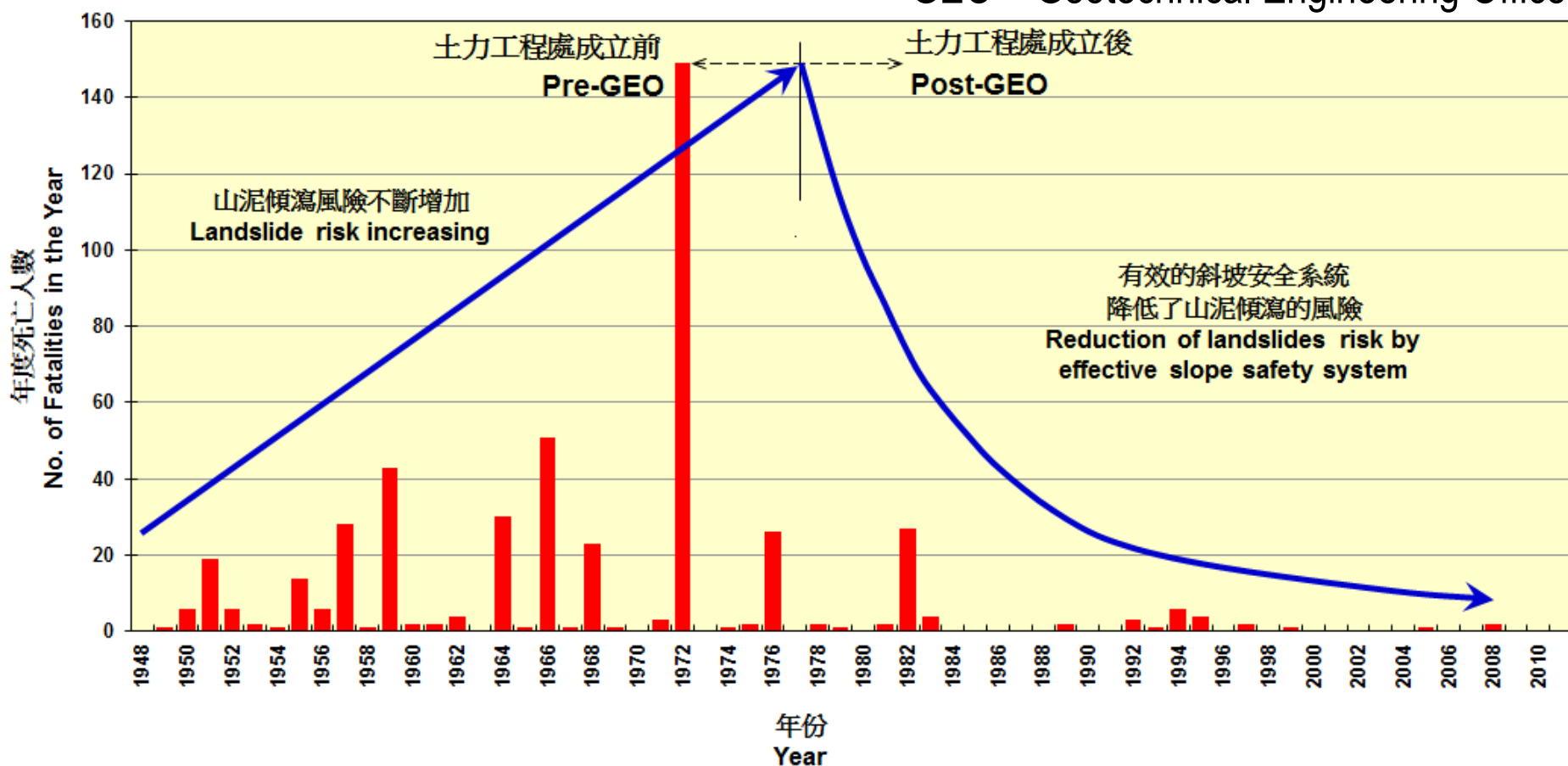


Work Flow of the Computation of Landslip Warning System



Disaster Prevention and Mitigation

GEO = Geotechnical Engineering Office



Deliver the warning message effectively

- Significance of warning = transmit + communicate
- Take care to the public

Disadvantaged groups

- Simplify
- Visualize (symbol, number/color), trigger public actions

Intellectual clients

- Smartphones, internet
- Real time observation for the individual risk assessment and decision making



Weather Information Dissemination to the General Public



Dial-a Weather (1878200)



Internet
(webpage, twitter, youtube)



General Public



TV, radio



Mobile phone
(iPhone/ Android/Windows phone/SMS)



Fax

Warnings in force : always shown on TV



Re-definition of service models

Traditional

Internet website

Mobile platform



- Limited information
- Text/Audio format
- Spoon-fed with data

- Attractive and detailed
- Interactively “poll” the required information
- Multimedia
- Anytime and anywhere
- Personalized location service

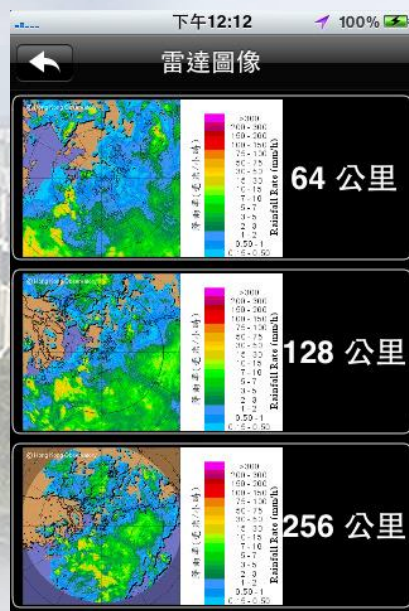
Mobile App - MyObservatory

A personalized location-based weather service



A complete suite of weather service via app

- Weather warning
- Forecast
- Observations
- Radar images
- Satellite images
- Lightning location
- Storm track
- UV Index
- Astronomy and tide information
- World major cities forecast
- HKO YouTube
-



Special Weather Tips (Web & App)

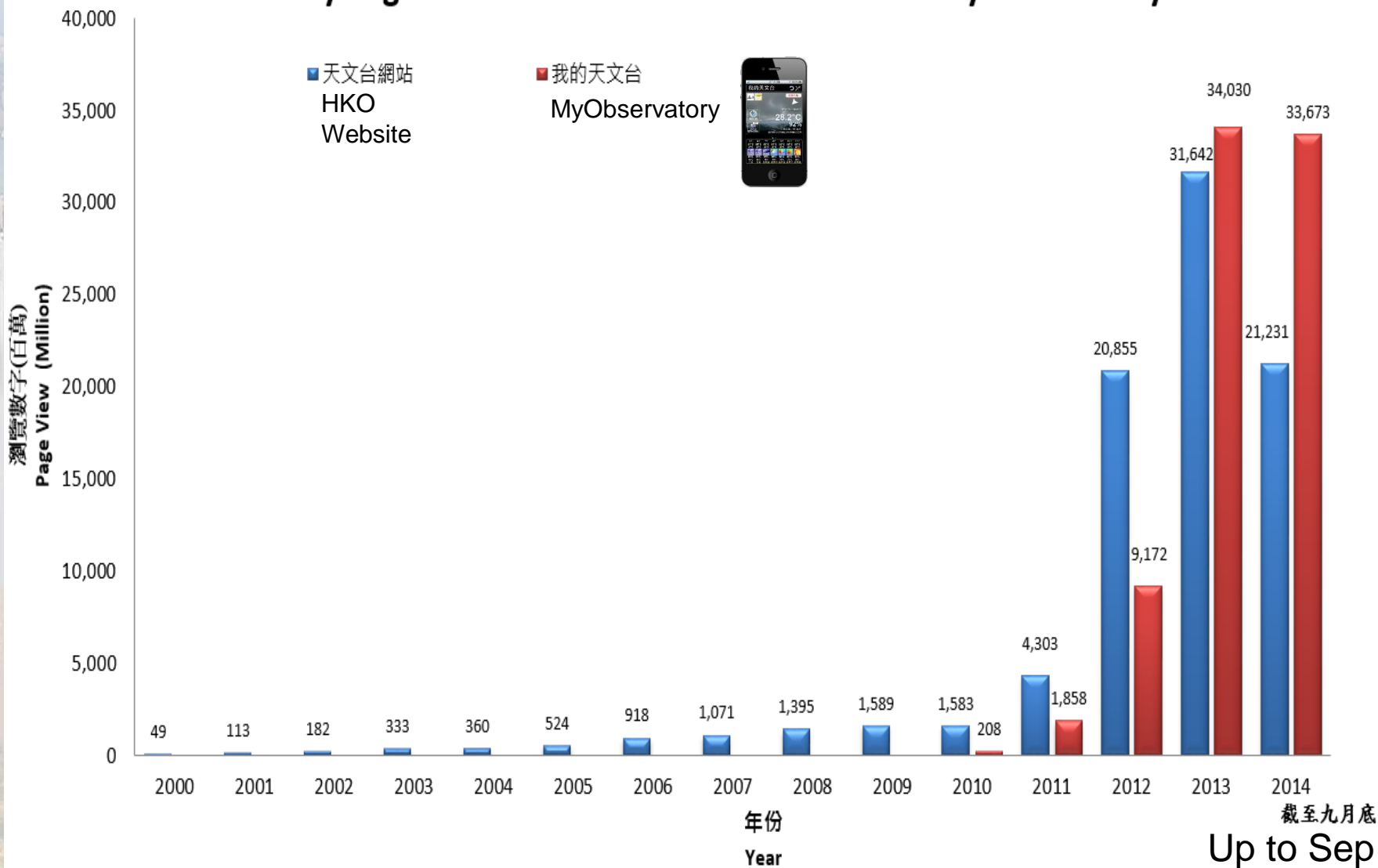
Content consists of:

- Heavy rain alert
- Gust forecast (extracted from thunderstorm warning)
- TC situation
- Other important messages related to significant change of weather situations

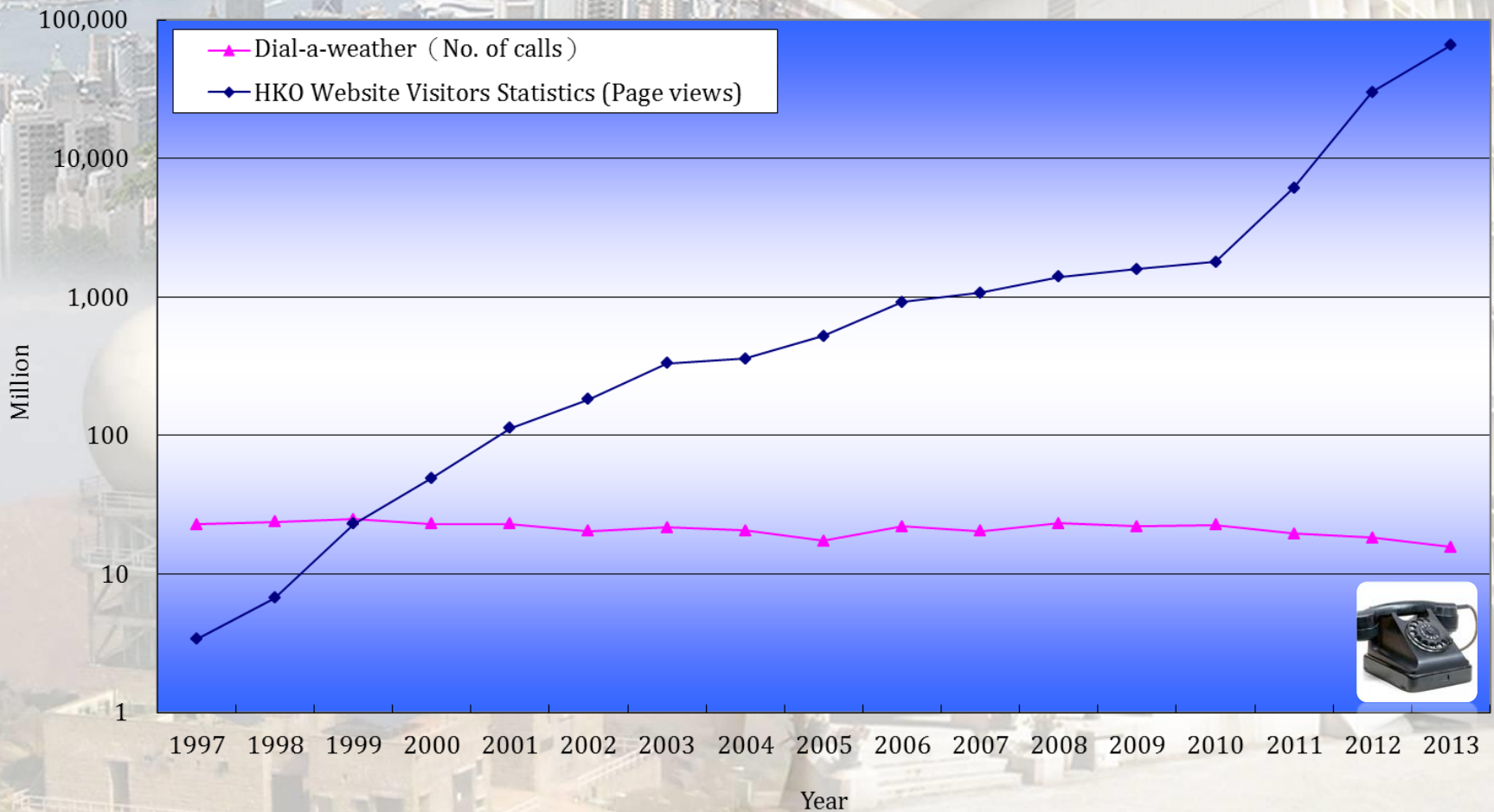
The screenshot shows the Hong Kong Observatory website interface. At the top, the logo and name 'Hong Kong Observatory' are visible, along with the tagline 'Innovate with Science, Serve with Heart'. A search bar and navigation links like 'SITE MAP' and 'Print Version' are present. The date '18 Jul 2014 | Fri' and 'Gregorian/Lunar Calendar' are displayed. A prominent red banner highlights 'Special Weather Tips' with a yellow background box containing the text: 'Under the influence of the outer rainband of tropical cyclone Rammasun, heavy rain and squally thunderstorms are expected over Hong Kong shortly. (18-07-2014 09:55)'. Below this, a 'Warnings' section shows a 'Thunderstorm' warning icon and the text 'Warning(s) in Force' and 'Central Briefing'. A navigation menu at the bottom includes 'Today's Warnings', 'Weather & Rainfall map', 'Airport weather', 'Earthquake/Tsunami', 'Tropical Cyclone', and 'Others'. The 'Current Weather at 10 a.m.' section displays data for HKO (Temp 29 °C, RH 83 %) and King's Park (UV Index 3), along with 'North Point Sea Surface Temp : 27 °C'. Additional links for 'Astro', 'Tide', 'Satellite', 'Radar', and 'Lightning' are at the bottom.

天文台網站及「我的天文台」瀏覽數字

Yearly Page Views Statistics of HKO Website & MyObservatory



Usage of phone for weather information remained steady in spite of rise in internet usage



Engaging Stakeholders

- Government Bureaux/Department
- Public utilities
- Media
- General publics



Contingency Plan for Natural Disasters for HK

Emergency Support Unit, Security Bureau

- Manage the rainstorm, typhoon, tsunami etc. natural disasters
- Gather up and relate the duties and responsibilities to the government departments or other companies during natural disasters
 - *All departments already have the particular duties guideline*
- Flow of messages

Security Bureau Circular No. 3/2009

CONTINGENCY PLAN FOR NATURAL DISASTERS

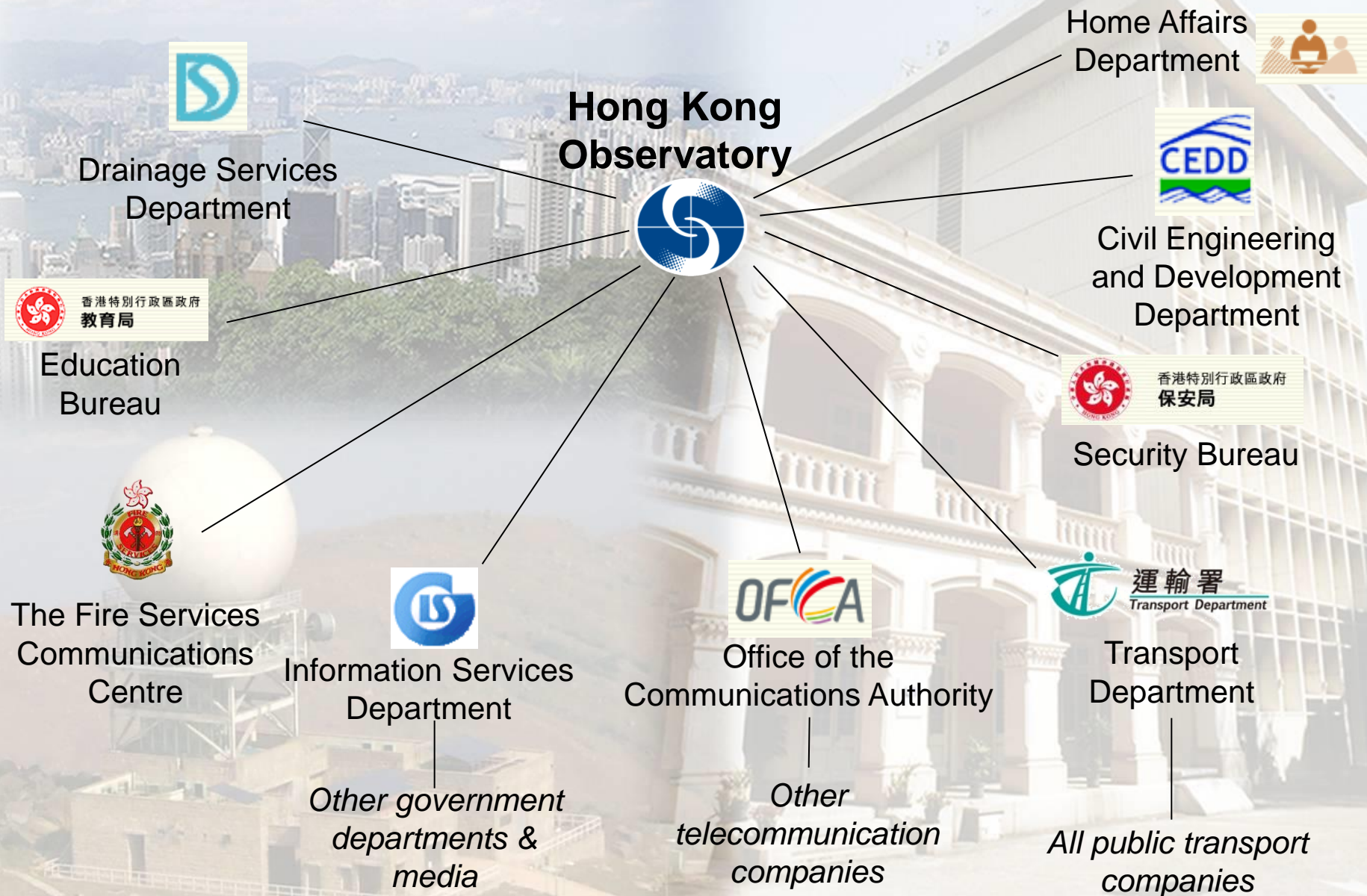
(INCLUDING THOSE ARISING FROM
SEVERE WEATHER CONDITIONS)

Emergency Support Unit
Security Bureau
Government Secretariat
July 2009

File Ref. SEC 8/2/12 Part 30

Dissemination System

Relay of Warnings within the Emergency Response System



Main Government Departments

- Security Bureau (Emergency Support Unit)
- Education Bureau (arrangement for the school suspension)
- Hong Kong Examinations and Assessment Authority (arrangement for Public Examinations cancellation)
- Transport Department (public transport arrangement)
- Civil Engineering and Development Department (landslip matters)
- Drainage Services Department (flooding management)
- Home Affairs Department (open up temporary shelters)
- The Fire Services (Rescue operations)
- Marine Department (Maritime Rescue)

Government Departments

- Liaison Meetings (usually annually)
- Communication Exercises
- Drills
- Pre-wet Season Seminars
- Interflow Visits

Liaison Meetings between Government Departments Well before the TC & Rain Season

- Liaison meetings with essential departments
 - Understand requirements, build up rapport, establish communication mechanism & content
 - Review procedures and revise operation manuals
- Pre-wet season seminars for all government depts
 - Review the content of warnings and relevant precautionary measures
 - Introduce new services
 - Collect opinions



Liaison Meetings between Government Departments

- Geotechnical Engineering Office
- Drainage Services Department
- Transport Department
- Home Affairs Department
- Education Bureau
- Hong Kong Examination & Assessment Authority
- Security Bureau



Liaison Meetings between Government Departments

- Review existing procedures
- Propose new initiatives or requirements
- Update contact list
- Promote better working relationship
- Arranging Communication Exercise / Drill
- Outlook for the year: e.g. No. of TCs, annual rainfall, etc



Government Weather Information SErver (GOWISE)

Weather Information Server 2 Welcome | 中文 | Support | Notices | Setting | Close

Weather Information Server 2

Weather Information Server 2 established by the Hong Kong Observatory is dedicated to serve the needs of users. The server provides latest Hong Kong weather forecasts and warning of hazardous weather to support users making decisions on weather-related matters.

Note: The information in the server is intended for internal reference only. Do NOT disseminate the information to third party without the Observatory's permission.

Login

User Id:

Password:

The Weather Information Server 2 only supports Google Chrome 16.0 (or above), Mozilla Firefox 3.0 (or above) or Microsoft Internet Explorer 8 (or above).

Welcome [e0f11] | 中文 | Support | Notices | Setting | Logout

Weather Observations
Weather forecast
Weather Warning
Other Information
Specialized Services

Weather Observations

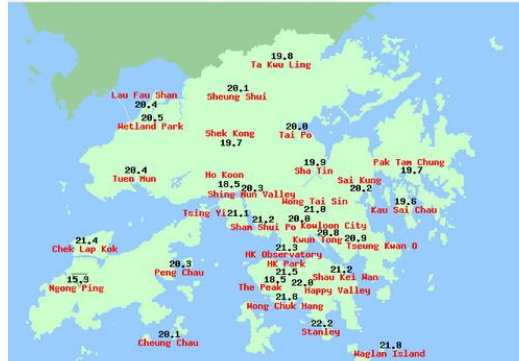
- Regional Weather
- Current Weather Report
- Rainfall Map
- Lightning Location Information
- EOS Satellite Images
- Yesterdays Weather Report
- Regional rainfall map with electoral boundaries
- Tropical Cyclone Track
- Radar Pictures (64 km)
- Radar Pictures (128 km)
- Radar Pictures (256 km)
- Radar Pictures (512 km)
- FY-2E Visible Images
- FY-2E Infra-red Images

Relative Humidity
Winds

Air Temperature

[Max](#) | [Min](#) | [Yesterday's Max](#) | [Yesterday's Min](#)

Air temperature at 11:30 HKT on 3 NOV 2014 (°C)





 香港天文台
 HONG KONG OBSERVATORY

M - Under Maintenance / Data Temporarily Not Available

To see a time series plot of the readings in the past 24 hours, please click the mouse on the station of your choice.

Time series of the past 24 hours for all stations

 Wind Direction

Tailor-made weather service for government departments and relevant organizations

Weather Information Server 2 Welcome[eof11] | 中文 | Support Notices Setting Logout

[Weather Observations](#) | [Weather forecast](#) | [Weather Warning](#) | [Other Information](#) | [Specialized Services](#)

Weather Observations

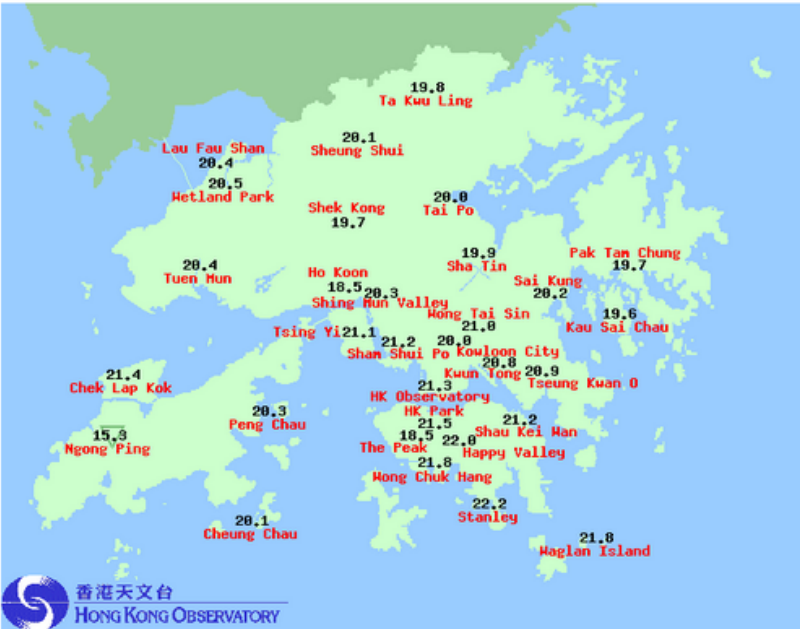
- [Regional Weather](#)
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- [Radar Pictures \(512 km\)](#)

Relative Humidity | Winds
☰


Air Temperature

[| Max](#) | [| Min](#) | [| Yesterday's Max](#) | [| Yesterday's Min](#) |

Air temperature at 11:30 HKT on 3 NOV 2014 (°C)




Station Name	Temperature (°C)
Ta Koo Ling	19.8
Sheung Shui	20.1
Lau Fau Shan	20.4
Wetland Park	20.5
Shek Kong	19.7
Tai Po	20.0
Tuen Mun	20.4
Ho Koon	18.5
Shing Mun Valley	20.3
Sha Tin	19.9
Pak Tin Chung	19.7
Sai Kung	20.2
Tsing Yi	21.1
Hong Tai Sin	21.8
Kau Sai Chau	19.6
Shan Shui Po	21.2
Kowloon City	20.8
Kuun Tong	20.9
Tseung Kuan O	20.8
HK Observatory	21.3
HK Park	21.5
Peng Chau	20.3
Shau Kei Man	21.2
The Peak	18.5
Happy Valley	22.0
Ngong Ping	15.3
Chek Lap Kok	21.4
Hong Chuk Hang	21.8
Stanley	22.2
Cheung Chau	20.1
Waglan Island	21.8


 香港天文台
 HONG KONG OBSERVATORY

M - Under Maintenance / Data Temporarily Not Available
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Radar Pictures

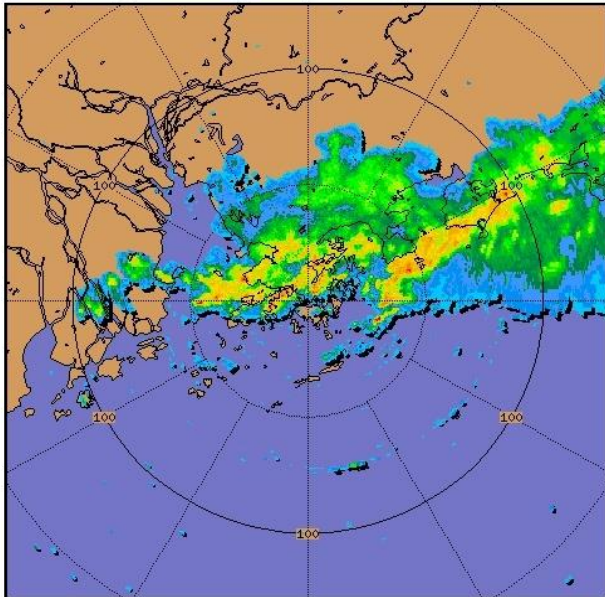
Welcome [eof11]  中文 Support Notices Setting Logout

Weather Observations
Weather forecast
Weather Warning
Other Information
Specialized Services

Weather Observations

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- FY-2E Visible Images
- FY-2E Infra-red Images

Radar Pictures

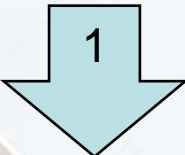


hk_comp
 CAPPI
 R_C_030_128
 Task: PPIVOL_*
 PRF:576/432
 Height:3.0 km
 Max Range:128 km

08:30:15

29 APR 2012 HKT

● [Animation for the past 3 hours](#) (Interval between pictures: 6 minutes)
● [Animation for the past 6 hours](#) (Interval between pictures: 12 minutes)



Weather Information Server 2

- Weather Observations
- Weather forecast
- Weather Warning
- Other Information
- Special

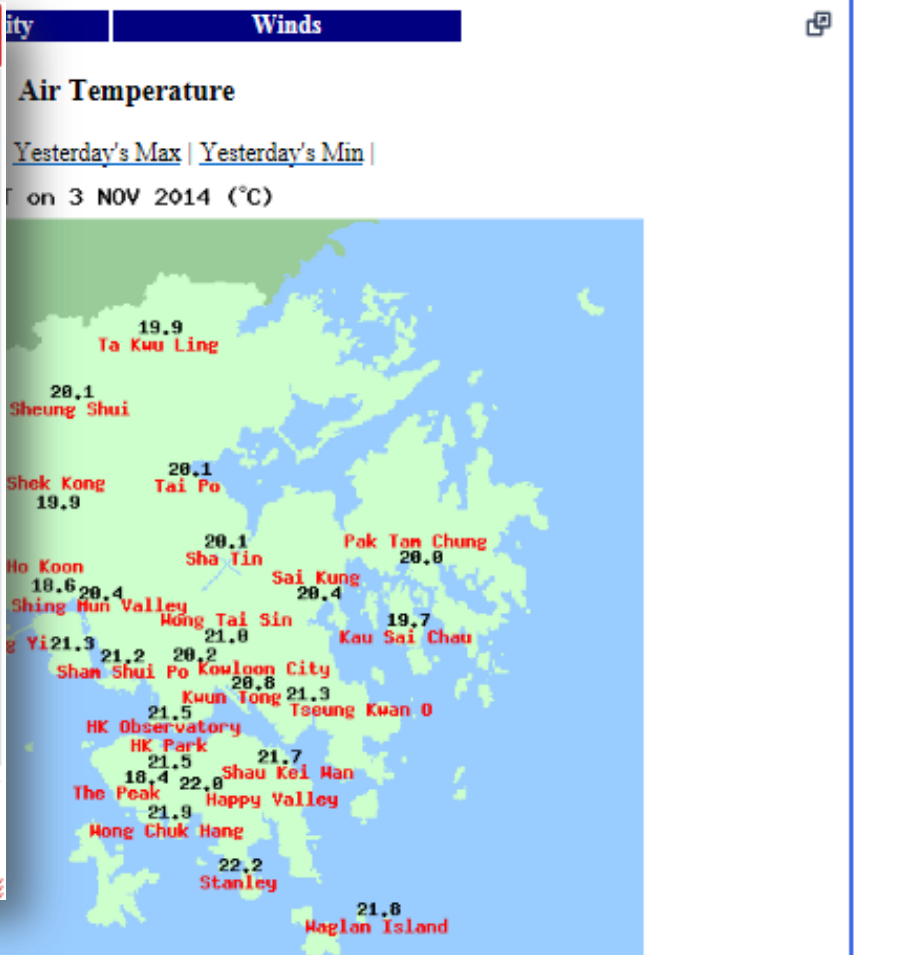
- Alarm Setting
- Test Alarm
- Connection Status
- [-] Zoom [+]

- Weather Obs
- Regional Wea
- Current Wea
- Rainfall Map
- Lightning Lo
- Information
- EOS Satellite
- Yesterdays W
- Report
- Regional rain
- with electoral
- Tropical Cycl
- Radar Pictur
- Radar Pictur

Alarm Setup

<input checked="" type="checkbox"/> All	Warning Notification
<input checked="" type="checkbox"/>	Tropical Cyclone Warning Signals
<input checked="" type="checkbox"/>	Rainstorm Warning Signals
<input checked="" type="checkbox"/>	Thunderstorm Warning
<input checked="" type="checkbox"/>	Special Announcement of Flooding in Northern N.T.
<input checked="" type="checkbox"/>	Landslip Warning
<input checked="" type="checkbox"/>	Strong Monsoon Signal
<input checked="" type="checkbox"/>	Frost Warning
<input checked="" type="checkbox"/>	Fire Danger Warning
<input checked="" type="checkbox"/>	Cold Weather Warning
<input checked="" type="checkbox"/>	Very Hot Weather Warning
<input checked="" type="checkbox"/>	Tsunami Warning
<input checked="" type="checkbox"/>	Locally Felt Earthquake

Confirm Cancel



For Transport Department

Weather Information Server 2

Welcome [td_angelo] | [中文](#) | [Support](#) | [Notices](#) | [Setting](#) | [Logout](#)

[Weather Observations](#)

[Weather forecast](#)

[Weather Warning](#)

[Other Information](#)

[Specialized Services](#)

Warning In Force | [Stop Alarm](#)



Specialized Services

[Gust Alarm](#)

[Tropical Cyclone Signal Assessment Update](#)

[Wind Distribution Map for Transport Department](#)

[Regional Gust Alarm \(New\)](#)

[Wind and Sea Conditions over Hong Kong Waters](#)

WIND AND SEA CONDITIONS OVER HONG KONG WATERS

Date/time: 25-10-2013 at 11:00 HKT (updated every 30 minutes)

STATIONS	Latest 10-minute Mean Wind		Peak Gust in the Past Hour	State of Sea ²
	FORCE ¹	DIRECTION	FORCE ¹	
TSIM SHA TSUI	1	EAST	4	CALM
SHA CHAU	4	NORTH	5	SLIGHT to MODERATE
TAI MO TO	3	NORTH	4	SLIGHT
CHEUNG CHAU	4	NORTH	5	SLIGHT to MODERATE
WAGLAN ISLAND ³	5	NORTHEAST	6	MODERATE
TAP MUN	3	NORTH	5	SLIGHT
EAST PING CHAU	2	NORTH	4	SLIGHT

Remarks

1. Beaufort Wind Scale.
2. Estimate based on wind information.
3. The anemometer at WAGLAN ISLAND is well above sea level. Thus the wind force reported at the station may be higher than that near sea level.
4. 「N/A」 -- Data not available.

Locations of Stations

Wind and Sea Conditions over Hong Kong Waters

Weather Information Server 2

WIND AND SEA CONDITIONS OVER HONG KONG WATERS

Date/time: 03-11-2014 at 12:00 HKT (updated every 30 minutes)

STATIONS	Latest 10-minute Mean Wind		Peak Gust in the Past Hour	State of Sea ²
	FORCE ¹	DIRECTION	FORCE ¹	
TSIM SHA TSUI	2	NORTHWEST	3	SLIGHT
SHA CHAU	4	NORTH	5	SLIGHT to MODERATE
TAI MO TO	3	NORTH	5	SLIGHT
CHEUNG CHAU	4	NORTH	6	SLIGHT to MODERATE
WAGLAN ISLAND ³	4	NORTH	5	SLIGHT to MODERATE
TAP MUN	3	NORTH	5	SLIGHT
EAST PING CHAU	2	NORTHWEST	4	SLIGHT

Remarks

1. Beaufort Wind Scale.
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4. ⁴ N/A₂ - - Data not available.

Locations of Stations



Public Utilities

- Liaison Meetings
- Briefing Sessions
- Interflow Visits
- Lunch

Forecasters visiting the Hong Kong International Terminals (HIT)



HIT Newsletter

HIT UPDATE

Typhoon Precautions

A Step-by-Step Overview



Containers lashed in readiness for adverse weather conditions

Preparation for an incoming typhoon at a container terminal is no easy task and requires hours of work. HIT News speaks to those involved about the steps that are taken before, during and after a typhoon reaches Hong Kong

Typhoons affect Hong Kong every year between the months of May and October, bringing with them excessive rain and high wind speeds that in some cases can be in excess of 185 kilometres an hour.

A container terminal operator such as HIT, has comprehensive and systematic precautionary measures in place for all adverse weather conditions including typhoons, strong winds, and heavy rainstorms.

At HIT, the process of dealing with a typhoon begin as one is forming near the 800km offshore boundary. The 800km boundary is the distance at which the Hong Kong Observatory (HKO) typically raises tropical cyclone warning signal number 1.

As a typhoon moves closer to the territory and warning signals are raised, the precautionary procedures at HIT pick up pace and the different parties involved intensify their activities.

These activities are usually kick-started by an internal meeting held by the Operations and Engineering Departments to discuss precautionary measures. These departments look at the latest weather updates and estimate the time the typhoon will make landfall in Hong Kong.

Working backwards from the estimated arrival time of the storm, an action plan is formulated, providing a timeline from which to co-ordinate activities, from

securing containers and equipment to deciding when to close the terminal.

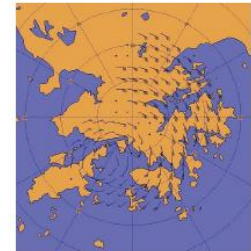
Throughout the entire process, the safety of HIT's staff and contracted workers is a priority, with every step closely supervised and decisive action taken in accordance to the prevailing weather conditions.

According to Perry Pang, HIT's Manager, Operations Planning Services, "Given the many different operational activities happening in the yard and the volume of containers we handle, it is simply not feasible for us to begin the preparations only after the HKO has hoisted the tropical cyclone warning signal number 1. There is no compromise on safety and we have to start early."

"We rely on the information from the HKO, which includes a three-day weather forecast for typhoons. As a supplement, we also check websites of other meteorological centres in the

region that are in range of the typhoon," Perry said.

The precautionary measures at this early stage involve marshalling lashing materials around the terminals in preparation for the hoisting of signal number 1; ensuring that empty stack containers in the terminal and depots, as



Wind pattern image

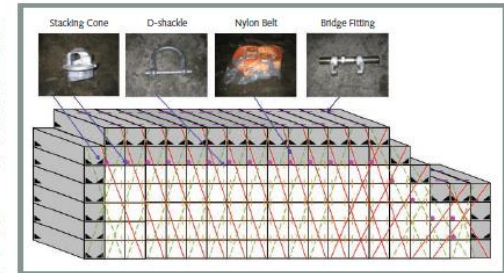
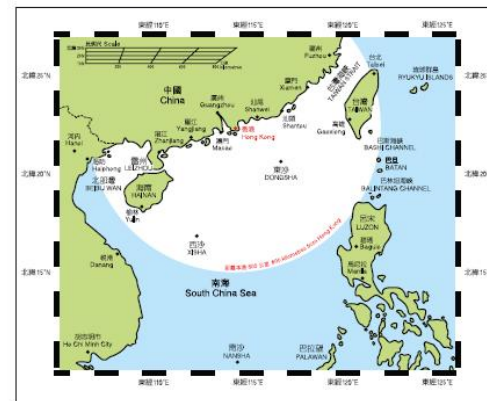


Illustration of full lashing pattern for container stacks



Tropical cyclone plotting map, showing the 800km offshore boundary

well as the outer rows of idle stacks, can be lashed without delay.

"The progress and scale of the precautionary works all depends on the likelihood of the typhoon signal being raised to a higher level, so we keep close contact with the HKO to determine if the possibility is fair or low," Perry said.

He added, "we would still look at securing empty stacks even if the possibility of raising the typhoon signal is low."

After signal number 1 has been hoisted, the lashing work intensifies, and the stevedores who are responsible for lashing activities – known as typhoon lashing gangs – spring into action. Each typhoon lashing gang comprises six people and the additional manpower needed for typhoon safety precautions typically numbers around 100 stevedores.

HIT Newsletter



Forecasters at HKO monitor weather in the region 24 hours a day, 365 days a year

Eyeing the Storm

With predictions that this year's typhoon season could bring an above-average six to nine storms, HIT News went to the HKO offices to find out just what goes into predicting storm movements

Two forecasters look at cloud, rain, lightning and other weather patterns on a bank of monitors lining a wall in the control room at the Hong Kong Observatory (HKO).

This quiet room is the nerve-centre from which tropical cyclones are monitored and from where the important decision to raise or lower tropical cyclone warning signals number 1 (standby) through 10 (hurricane) is decided.

Located in a colonial-era building dating back to 1883 this control room, one of two forecasting offices run by the HKO, is responsible for local and marine forecasting. The other office located at the airport oversees aviation forecasting. The HKO has a staff count of about 300,



Mrs Hilda Lam, Assistant Director of HKO

most of them working regular hours, but the forecasting offices operate 24 hours a day, 365 days a year.

"We always monitor the northwest Pacific area for possible tropical cyclone development," said Hilda Lam, Assistant Director at the HKO. "If the tropical cyclone is outside our warning area we still analyse its intensity, forecast its movement, and put out a forecast track twice a day on our website."

The HKO's warning area covers most of the South China Sea and extends to the longitude line 125 degrees east. "As soon as a tropical cyclone enters 125 degrees east we start our shipping warning, which is issued every three hours. It gives ships a three-day forecast, the position

and intensity of the storm, as well as the radii of its influence in terms of wave and winds," Lam said.

At this early stage there are still many factors that can affect the strength and direction of a storm, but if it continues towards Hong Kong and enters within 800km of the territory, the HKO intensifies its monitoring and gradually adds staff to the forecasting office. The forecasting office is typically manned by two forecasters, three supporting staff, and a senior officer, but during a typhoon the number of staff is almost doubled and the Observatory director is also present.

Still, the decision to hoist signals number one, and subsequent signals is not automatic. "We don't necessarily put up signal number one when the storm comes within 800km, it depends on where it is heading. We may not even raise the signal, if it is not expected to affect Hong Kong," said Lam.

Every year around March the HKO issues an outlook for the year with the number of tropical cyclones expected to come within 500km of the city. "We arrive at these numbers using the computer to calculate the general weather patterns all through the summer and relating them to occurrence of tropical cyclones through statistical methods," said Lam. Using these techniques, the HKO predicted an early typhoon season with six to nine storms for 2011.

"The way that we forecast the start of the typhoon season is by looking at our climate records and analysing them against the phenomenon of El Niño and La Niña. During El Niño years the tropical cyclone season is going to start late, like last year, but for La Niña years it can start early. We are now still in the La Niña stage, though weakening."



Hong Kong Observatory webpage and smartphone applications

The HKO prepares for each year's typhoon season with seminars and drills, bringing various groups such as the Education and Transport departments up-to-date with the latest operational procedures. HIT participates in HKO seminars, as well as communications tests, to ensure that in the event of a typhoon there is a smooth flow of information.

Lam noted that providing weather information for the public and for

PARTNER FOCUS

Hong Kong's Tropical Cyclone Warning Signals

1 T Standby	8 NE NEELY Gale or Storm
3 J Strong Wind	8 SE SEELY Gale or Storm
8 NW NW'LY Gale or Storm	9 X Increasing Gale or Storm
8 SW SW'LY Gale or Storm	10 + Hurricane

industry bodies, such as HIT, follows the same general principles of giving timely and accurate information for the sake of safety. One noticeable difference she pointed to is the general public has diversified needs, but a company such as HIT has quite specific requirements.

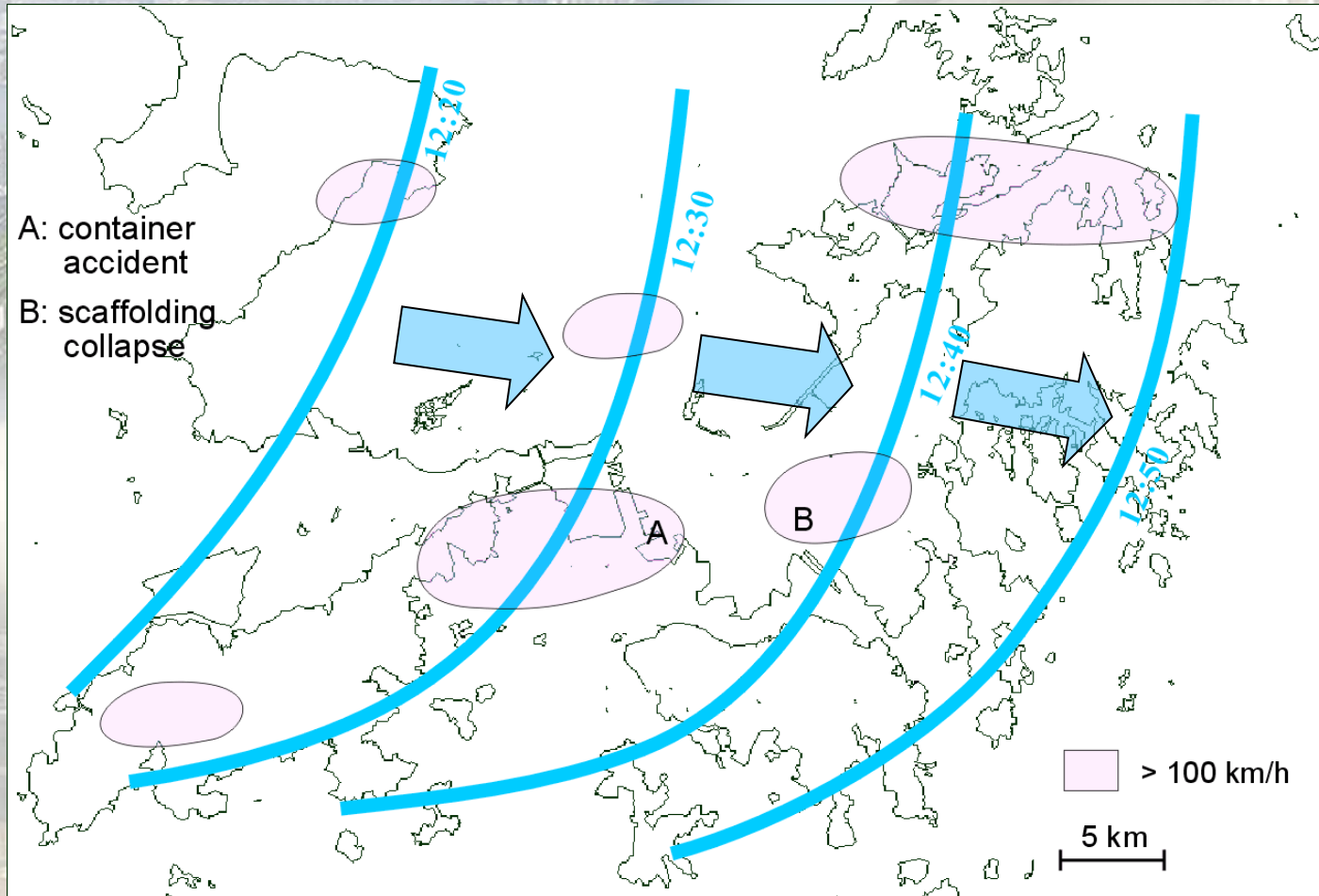
Compare, for example, the HKO website and online/mobile applications, with the Gust Alarm developed by the HKO together with HIT and other terminal operators.

The HKO website is a comprehensive database of weather information, catering to users who want simple bulletins as well as those who have a more sophisticated understanding of weather systems and want to view raw data. The HKO uses Twitter, Weibo, YouTube, and recently launched the smartphone application MyObservatory. The HKO also runs two international weather websites: World Weather Information Service and Severe Weather Information Centre.

In contrast, the Gust Alarm, with its wind sensors stationed around the terminal, has the specific purpose of helping HIT to keep track of strong winds in the area that may affect operations.

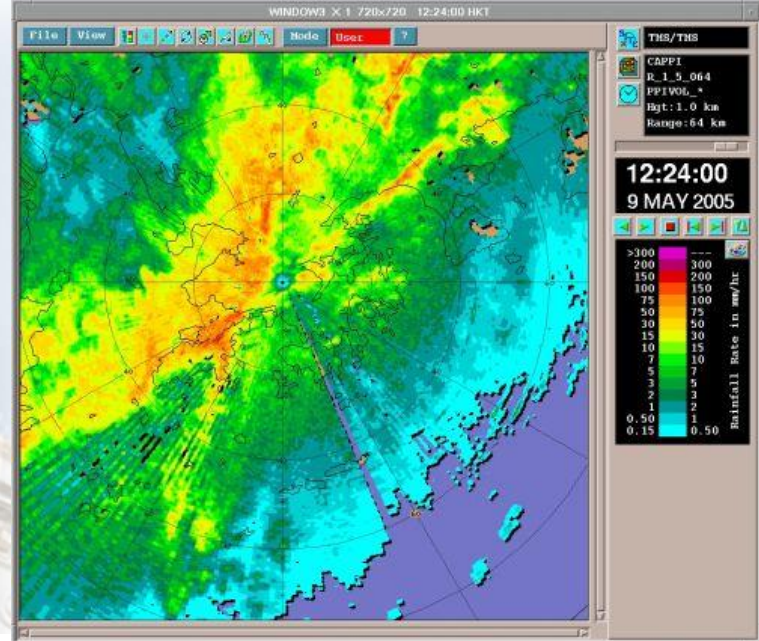
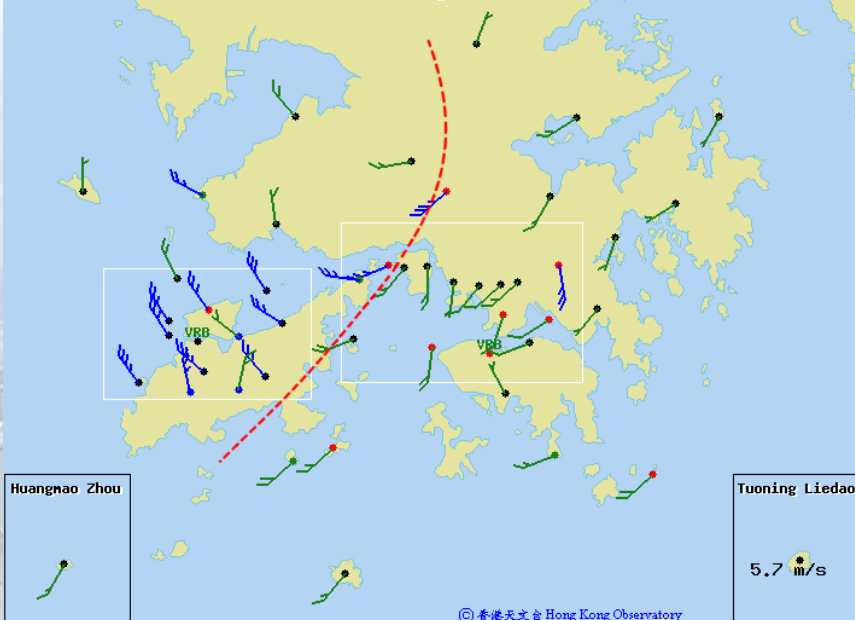
The two main tools used by the HKO to track tropical cyclones and forecast their movements are satellite, which looks at cloud patterns, and radar, which monitors rain.

Gust front crossing Hong Kong in half an hour on 5 May 2005



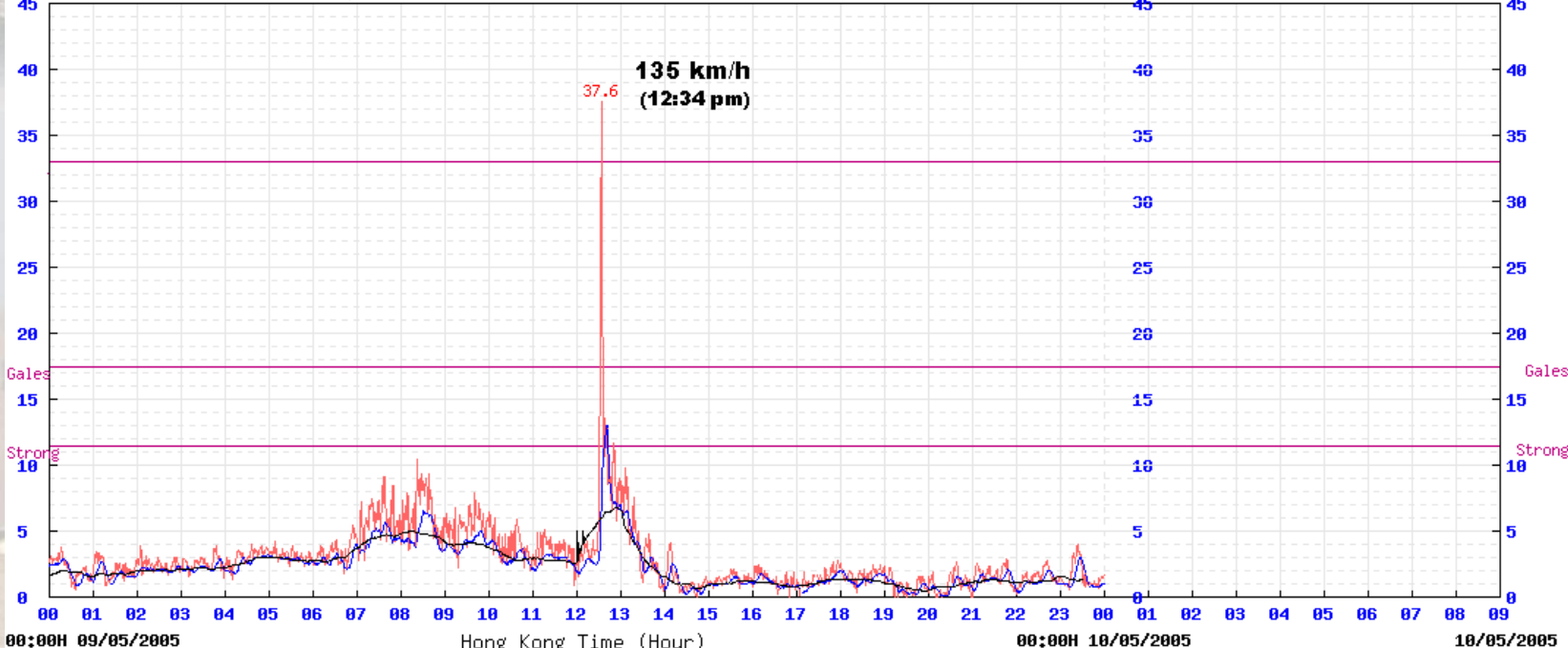


10-minute Mean Wind at 12:30HKT on 9 May 2005



1-minute gust --- (m/s)
 10-minute mean wind speed --- (m/s)
 60-minute mean wind speed valid at (T - 30) minutes --- (m/s)

HK International Terminal 葵涌





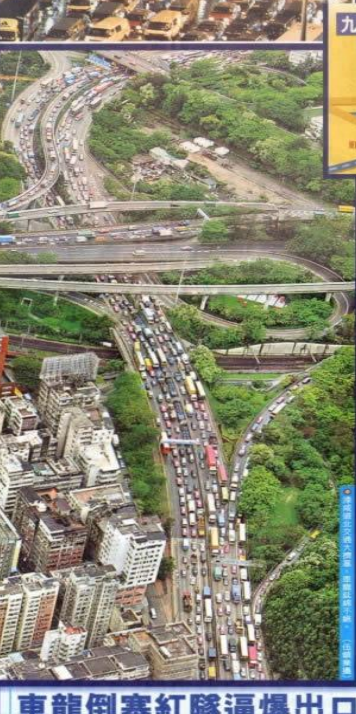
Strong gusts associated with thunderstorms blew down stacks of containers on 9 May 2005



倒塌樹 九龍交通寸步難行

影響50萬人 今料續擠塞宜早出門

【本報訊】九龍交通昨日空前大癱瘓，逾八千人參與救急的救護車亦被困於車龍之中，一名婦人被樹枝擊中受傷，幸無生命危險。由於救護車被困，延誤後果嚴重，消防處表示，昨日救護車出動數目創下紀錄，其中九龍地區為最高，有約四百多輛救護車出動，其中九龍地區為最高，有約四百多輛救護車出動，其中九龍地區為最高，有約四百多輛救護車出動...



受困乘客應變慢

九龍區大擠塞，其中九龍區最嚴重，其中九龍區最嚴重，其中九龍區最嚴重，其中九龍區最嚴重...

車龍倒塞紅隧逼爆出口

【本報訊】九龍區大擠塞，其中九龍區最嚴重，其中九龍區最嚴重，其中九龍區最嚴重...

三股流量減9%

【本報訊】九龍區大擠塞，其中九龍區最嚴重，其中九龍區最嚴重，其中九龍區最嚴重...

白車塞車兩句鐘 老婦不治

【本報訊】九龍交通昨日空前大癱瘓，逾八千人參與救急的救護車亦被困於車龍之中，一名婦人被樹枝擊中受傷，幸無生命危險。由於救護車被困，延誤後果嚴重，消防處表示，昨日救護車出動數目創下紀錄，其中九龍地區為最高，有約四百多輛救護車出動，其中九龍地區為最高，有約四百多輛救護車出動...

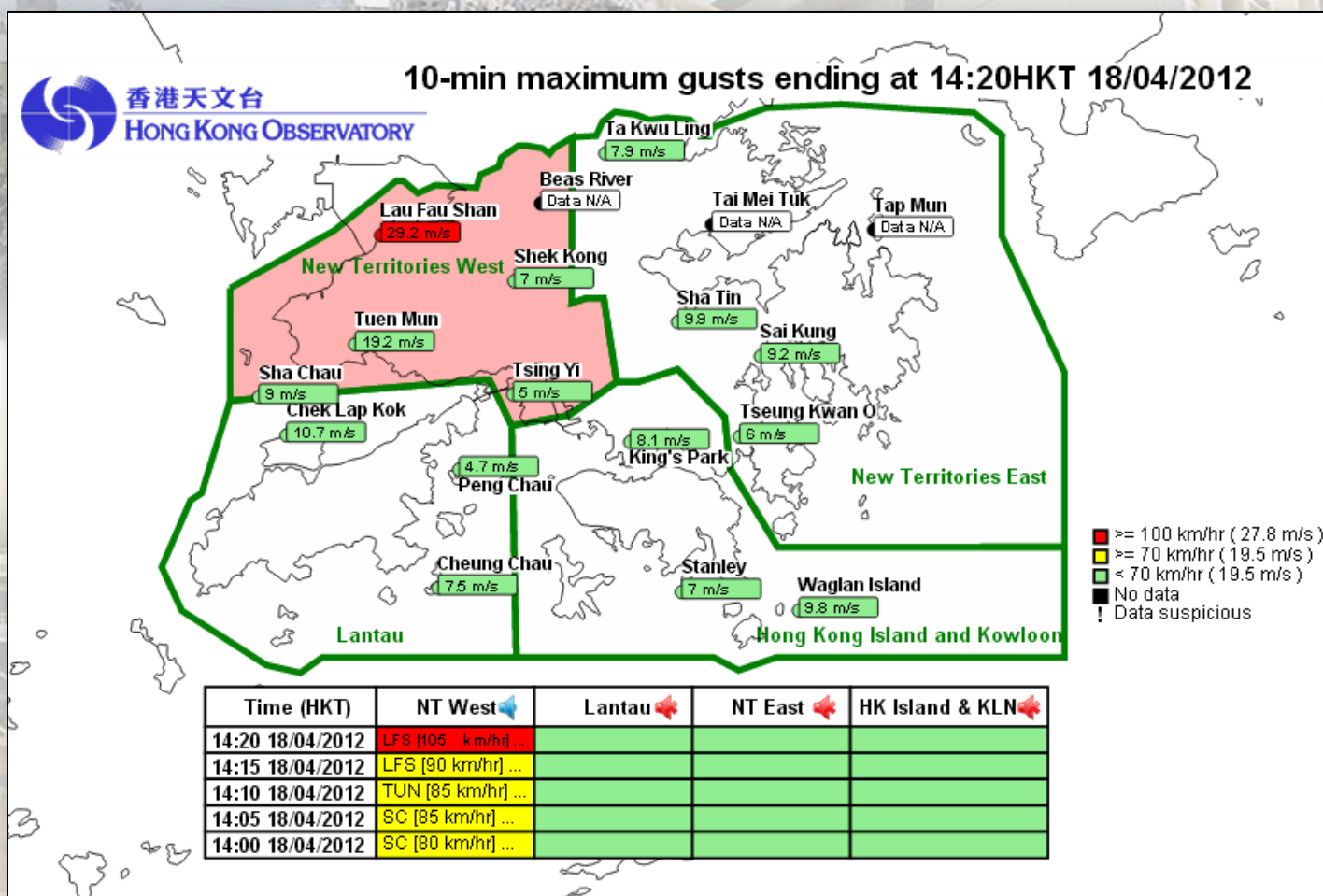
Media Reports

- Brought down trees and scaffoldings
- Severe traffic jam
- 0.5 million people affected
- 25 million USD economic loss

Specialized Service - New Gust Alarm

(Tailor-made for Container Terminal Operators & Related Government Departments)

- Four selectable regions for audio alert
- Table showing the max gust reaching the threshold values in the latest 20 minutes for easy reference



Pre - No. 8 Special Announcement (Sample)

Pre - No. 8 Special Announcement

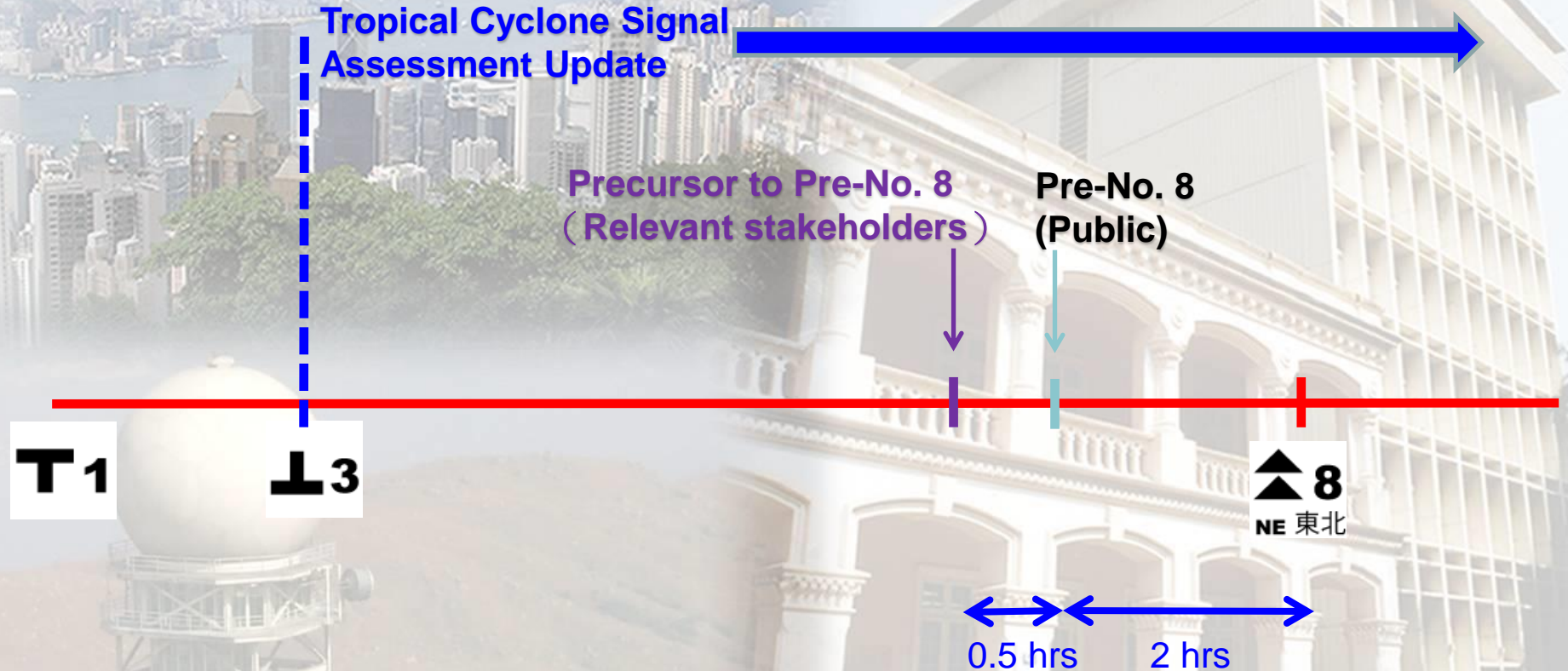
The Hong Kong Observatory announces that the Tropical Cyclone Warning Signal Number 8 is expected to be issued at or before 6 p.m. today (23 Jul 2012). Winds locally will strengthen further.

The Government advises members of the public with long or difficult home journeys or having to return to outlying islands to begin their journeys now. The Government is now making arrangements to release its employees accordingly.

Announcement by the Education Bureau (EDB): **The EDB announces that classes of all schools are suspended today.** Schools should implement contingency measures to ensure the safety of students. They should ensure that conditions are safe before allowing students to return home.

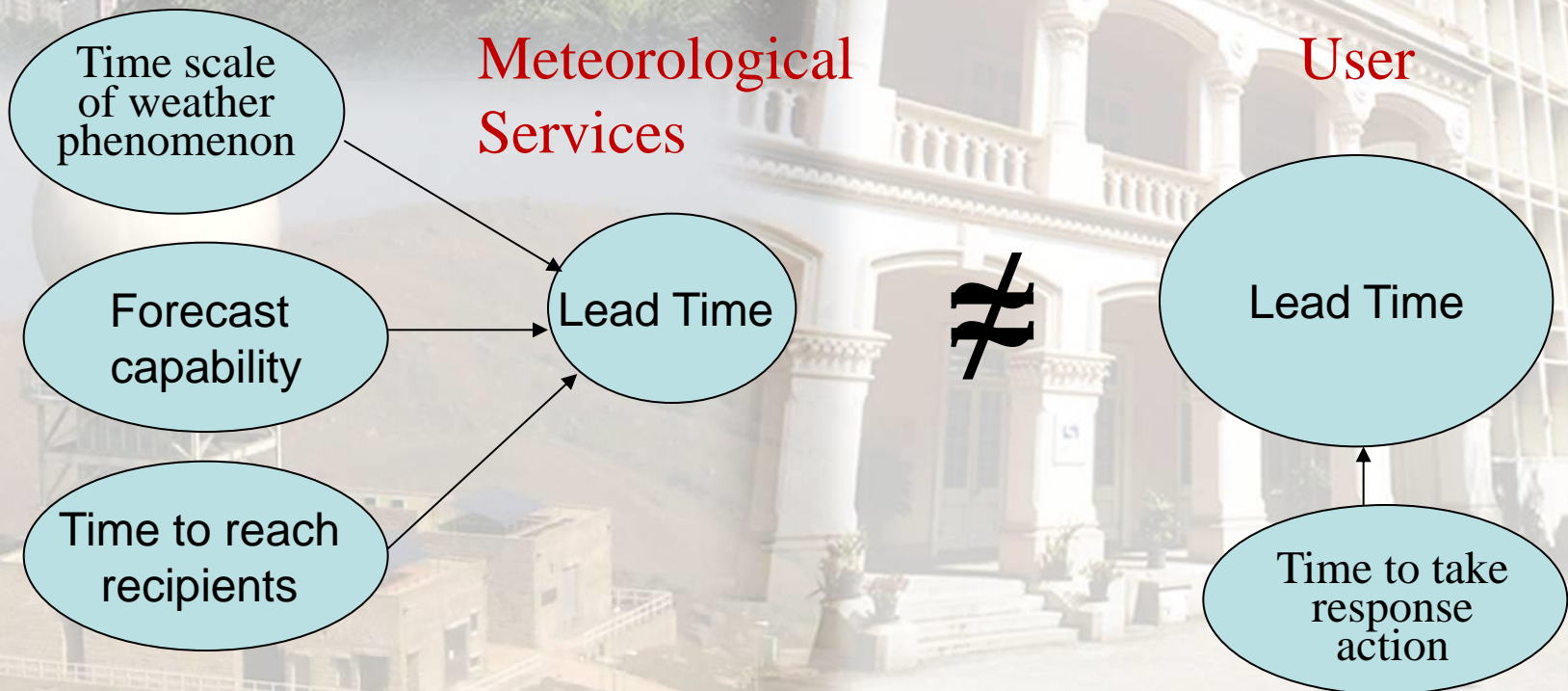
Dispatched by Hong Kong Observatory at 15:45 HKT on
23.07.2012

Timeline



Warnings should be Timely

- Depend on how the recipient evaluates the product
- User expectation managed through education and outreach



Tropical Cyclone Signal Assessment Update (Probabilistic Concept)

- Scheduled time of issuance : **1:30 a.m., 4:30 a.m., 7:30 a.m., 10:30 a.m., 1:30p.m., 4:30 p.m., 7:30 p.m., 10:30 p.m.** unless an update already issued within an hour before.
- Forecast normally valid for the next 6 hours **with an indication of the chance of signal change in two consecutive 3-hourly intervals**, update when necessary.
- Five categories of probability forecast :
 - **LOW** (< 30 %)
 - **MEDIUM LOW** (30 - 44 %)
 - **MEDIUM** (45 - 54 %)
 - **MEDIUM HIGH** (55 - 69 %)
 - **HIGH** (>=70 %)

MEDIUM

3 Hrs

**MEDIUM
HIGH**

3 Hrs

Information on the chance of tropical cyclone signal change (issued by the Hong Kong Observatory at 1:30 p.m. on 22 September 2013).

Tropical Cyclone Signal now in force: Signal No. 3

Latest assessment on the chance of tropical cyclone signal change between 1:30 p.m. and 4:30 p.m. today :The chance of replacing the existing signal by No. 8 is MEDIUM HIGH (55-69%).

Latest assessment on the chance of tropical cyclone signal change between 4:30 p.m. and 7:30 p.m. today :The chance of replacing the existing signal by No. 8 is HIGH ($\geq 70\%$).

Next update time: 4:30 p.m. on 22 September 2013.

* FOR INTERNAL USE ONLY *
* NOT FOR DISSEMINATION TO THE PUBLIC/MEDIA *

Dispatched by Hong Kong Observatory at 13:30 HKT on 22.09.2013

GOWISE - Tropical Cyclone Signal Assessment Update

天氣資訊系統 2

歡迎 [eof11] | English 支援 告示 設定 登出

天氣觀測

天氣預報

天氣警告

其他資料

專門服務

生效警告 | 停止響號

⚡ 3 [01-08-2013 16:10]
三號強風信號

⚡ [01-08-2013 09:15]
雷暴警告

[01-08-2013 12:00]
大雨預警

專門服務

香港月預報 (試驗版)

供NongPing360使用的
風力分佈圖

供運輸署使用的風力分
佈圖

Tropical Cyclone Signal
Assessment Update

Tropical Cyclone Signal Assessment Update

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PUBLIC/MEDIA

Information on the chance of tropical cyclone signal change issued by the Hong Kong Observatory
at 4:15 p.m. on 01 Aug 2013

Latest assessment on the chance of tropical cyclone signal change:

Latest assessment on the chance of tropical cyclone signal change Latest assessment on the chance of tropical cyclone signal change between
4:30 p.m. and 7:30 p.m. today :

The chance of replacing the existing signal by No. 8 is LOW (<30%).

Latest assessment on the chance of tropical cyclone signal change Latest assessment on the chance of tropical cyclone signal change between
7:30 p.m. and 10:30 p.m. today :

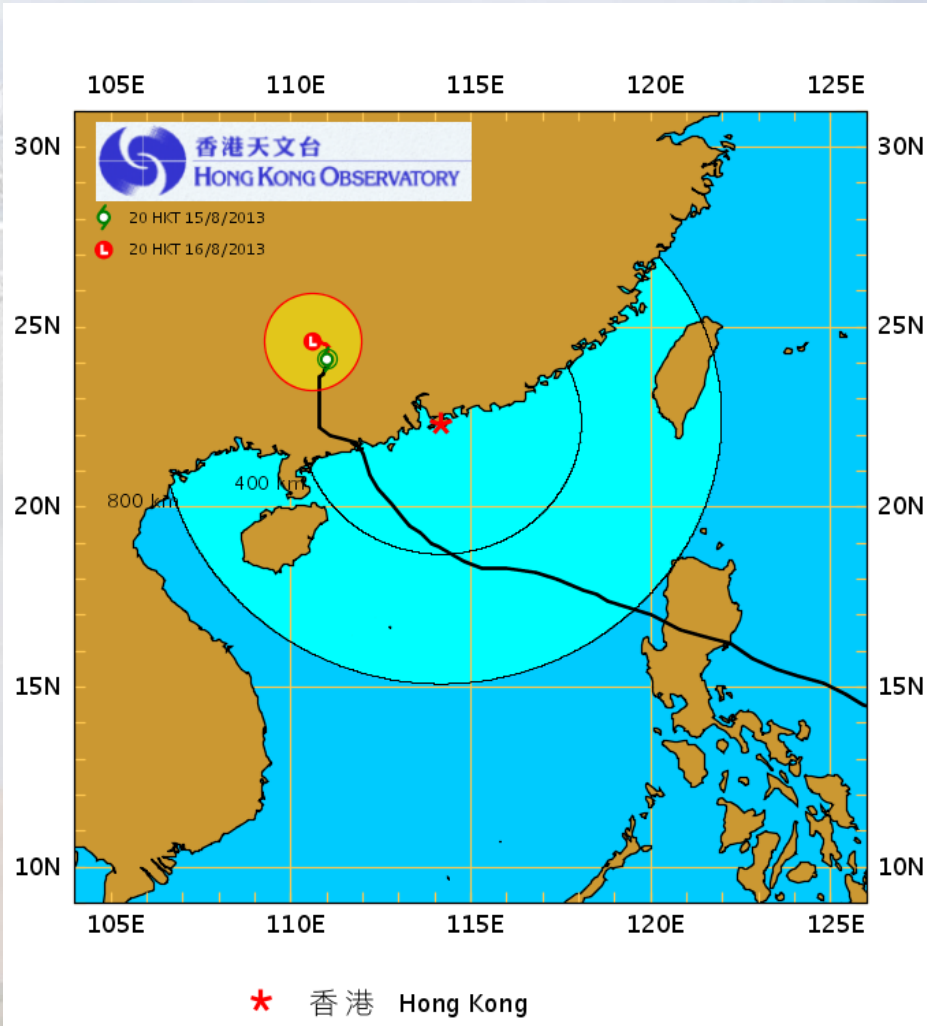
The chance of replacing the existing signal by No. 8 is LOW (<30%).

Next update time: 7:30 p.m. on 01 Aug 2013

Case Studies



Super Typhoon Utor (in 2013)



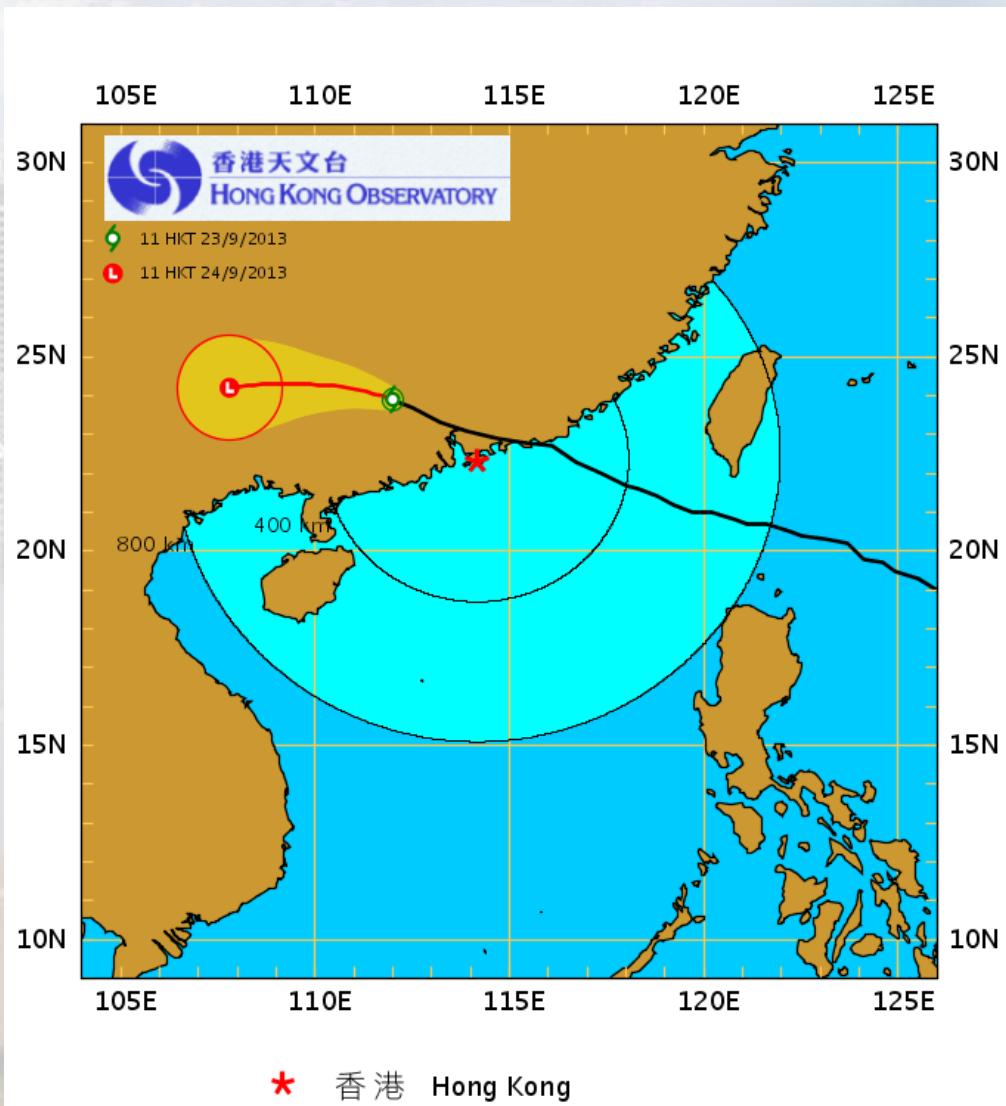
<u>TC No.</u>	<u>Issue Time</u>	<u>Cancel Time</u>	<u>Duration</u>
T1	16:05 12 Aug	04:40 13 Aug	12 35
⌊3	04:40 13 Aug	01:40 14 Aug	21 00
▽8 SE 東南	01:40 14 Aug	13:40 14 Aug	12 00
⌊3	13:40 14 Aug	01:40 15 Aug	12 00
T1	01:40 15 Aug	16:40 15 Aug	15 00

TC Utor

	Issue Time	Date	Cancel Time	Date	Duration
T1	16:05	12-Aug	4:40	13-Aug	12:35
T3	4:40	13-Aug	1:40	14-Aug	21:00
T8	1:40	14-Aug	13:40	14-Aug	12:00
T3	13:40	14-Aug	1:40	15-Aug	12:00
T1	1:40	15-Aug	16:40	15-Aug	15:00

Signal Assessment: Chance of			T8		T9		T3	
T3	4:40	13-Aug						
	4:45		LOW	LOW				
	7:30		LOW	LOW				
	10:30		LOW	MEDIUM LOW				
	13:30		LOW	MEDIUM LOW				
	16:30		MEDIUM LOW	MEDIUM				
	19:30		MEDIUM	MEDIUM HIGH				
	22:30		MEDIUM HIGH	HIGH				
Precursor	23:10							
Pre-No.8	23:40							
T8	1:40	14-Aug						
	1:45				LOW	LOW	LOW	LOW
	4:30				LOW	LOW	LOW	MEDIUM LOW
	7:30				LOW	LOW	MEDIUM LOW	MEDIUM
	10:30				LOW	LOW	MEDIUM	MEDIUM HIGH
	11:00				LOW	LOW	MEDIUM HIGH	HIGH
T3	13:40							
	13:45		LOW	LOW				
	16:30		LOW	LOW				
	19:30		LOW	LOW				
	22:30		LOW	LOW				
	1:30	15-Aug	LOW	LOW				

Super Typhoon Usagi (in 2013)



TC No.	Issue Time	Cancel Time	Duration
T₁	10:40 21 Sep	23:40 21 Sep	13 00
L₃	23:40 21 Sep	18:40 22 Sep	19 00
▲₈ NW 西北	18:40 22 Sep	00:25 23 Sep	05 45
▼₈ SW 西南	00:25 23 Sep	09:20 23 Sep	08 55
L₃	09:20 23 Sep	10:25 23 Sep	01 05

TC Usagi

	Issue Time	Date	Cancel Time	Date	Duration
T1	10:40	21-Sep	23:40	21-Sep	13:00
T3	23:40	21-Sep	18:40	22-Sep	19:00
T8	18:40	22-Sep	9:20	23-Sep	14:40
T3	9:20	23-Sep	10:25	23-Sep	1:05

Signal Assessment: Chance of		T8	T9	T3
T3	23:40	21-Sep		
	23:50	LOW	LOW	
	1:30	22-Sep	LOW	LOW
	4:30	LOW	MEDIUM LOW	
	7:30	MEDIUM LOW	MEDIUM	
	10:30	MEIUM	MEDIUM HIGH	
	13:30	MEDIUM HIGH	HIGH	
Precursor	16:10			
Pre-No. 8	16:40			
	16:58	HIGH	HIGH	
T8	18:40			
	18:50		MEDIUM LOW	MEDIUM
	19:30		MEDIUM LOW	MEDIUM
	21:30		MEDIUM	MEDIUM HIGH
	22:30		MEDIUM HIGH	MEDIUM
	0:48	23-Sep	MEDIUM LOW	LOW
	1:30		LOW	LOW
	4:30		LOW	LOW
	7:30		LOW	LOW
	9:20			
T3	9:25	LOW	LOW	
				LOW
				LOW
				LOW
				MEDIUM LOW
				MEDIUM LOW
				MEDIUM LOW
				MEDIUM
				MEDIUM HIGH
				HIGH
				HIGH

Liaison Meetings with Special Communities

- Aviation Community
- Shipping Community
- Fishermen Community
- Broadcast Media



Media / Journalists

- Liaison Meetings (usually annually)
- Luncheon - Informal gathering
- Training for Journalists

Media

- Publicize **success stories**
- Create good **relationships with media** and develop media packages for media to publicize meteorological and hydrological knowledge

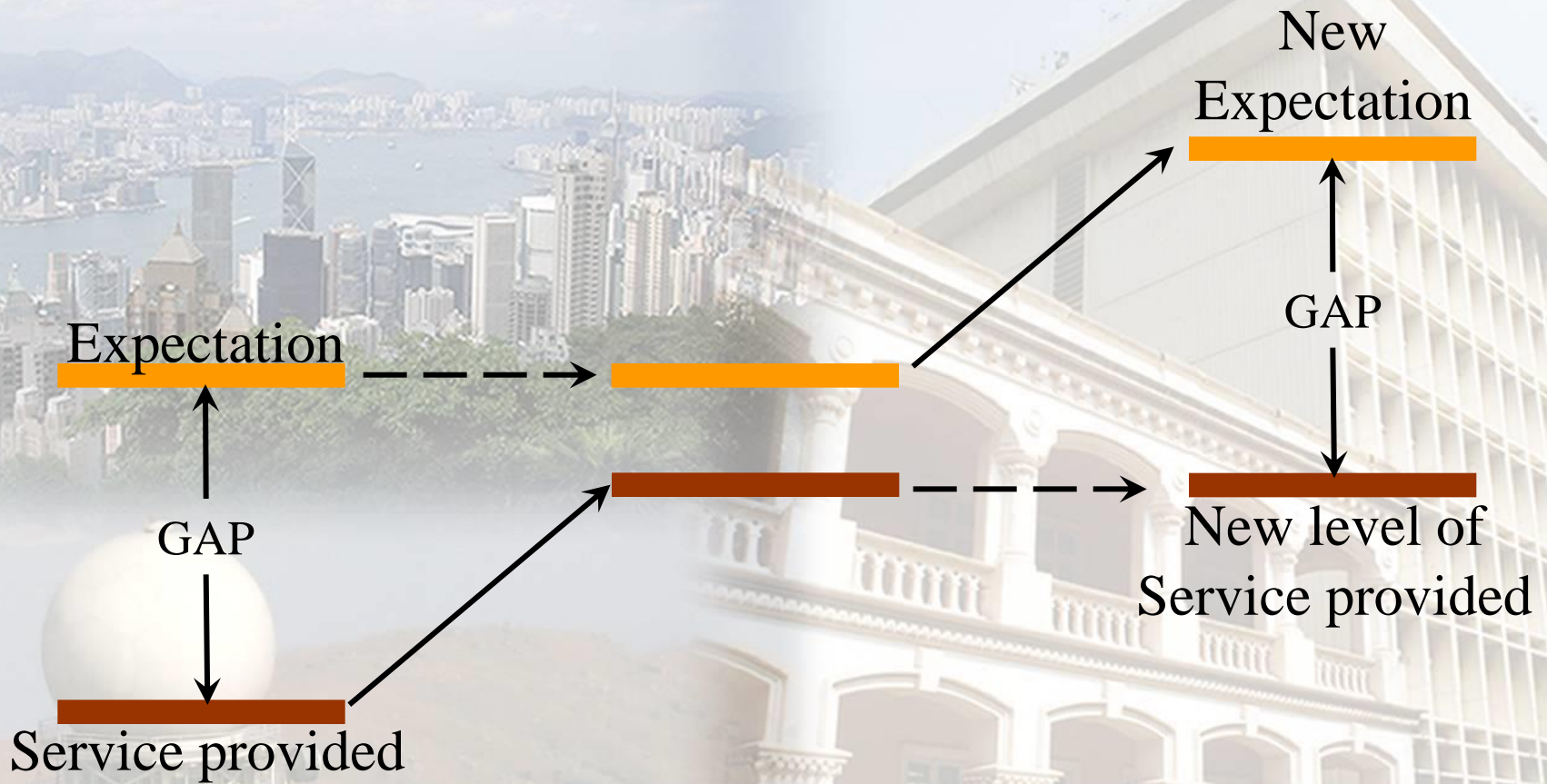




Luncheon with the journalists



Training courses for the journalists

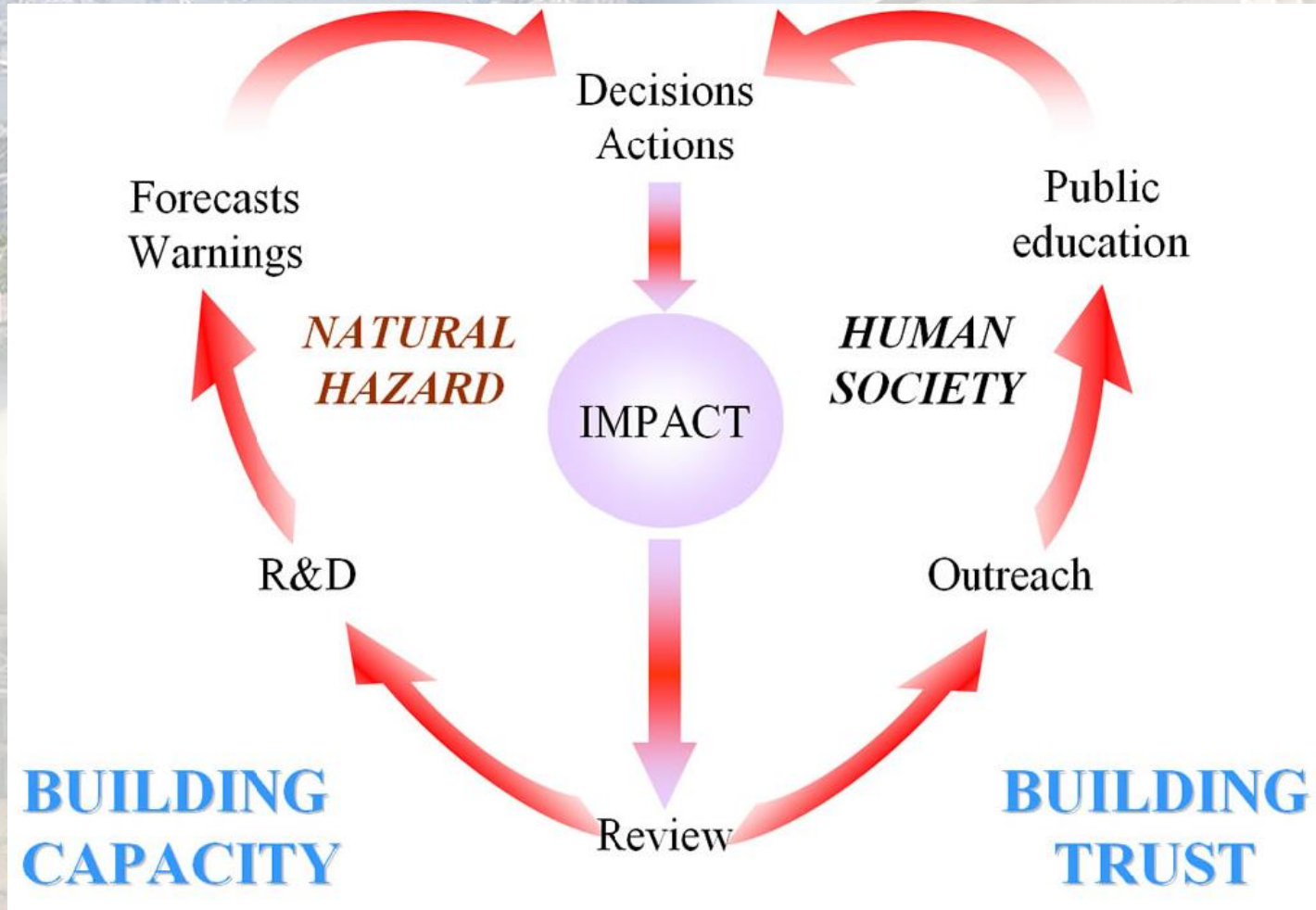


Rising expectation cancels the effect of a rising level of service, maintaining the gap





Meteorological Services have to work on both science and human aspects



~ Thank you ~

